ANRC Physiotherapy Clinic - Privacy Policy Document.

All Personal, Sensitive and other data you provide to us will be processed by us in accordance with the European Union's General Data Protection Regulation (GDPR; 679/2016).

The full text of The Physiotherapy Centre's Privacy Policy can be <u>read on-line using this link</u> or downloaded as either a <u>Word document</u> or a <u>PDF</u>.

Website Data Policy, Privacy & Terms of Use

This page outlines the terms and conditions and data policy for the usage of the site.

We are committed to protecting your privacy in accordance with the law. This privacy policy explains what information we collect about users of this website and how we will use it.

This website contains links to other sites. Please be aware that we are not responsible for the privacy practices of other websites. We encourage our users to be aware when they leave our website and to read the privacy policies on other websites. Operators of other websites may collect information from you which may be used in a manner inconsistent with this privacy policy.

The information that we collect

The use of this web site does not require registration details. If you contact us via this web-site, we need to know your name, preferred telephone contact number and e-mail address.

How we may use such information

We use the information that we collect to:

- contact you and provide ANRC Physiotherapy Clinic services and support – both via the website and other channels within The Physiotherapy Centre;
- provide interactive services, including email some of these services are activated by default while for others you may be invited to receive future e-mail communications and for these we will give you the option of opting out of receiving these e-mails when the invitation is first made. For all email based services you will be able to opt out of receiving them;
- Please be aware that we may need to disclose content provided by users to the police or other enforcement or regulatory agencies in order to assist with their investigations and that we will be required to disclose your details to third parties where we are required to do so by court order or by law.

We will not use your details for any other purpose.

We take reasonable precautions to ensure that any personal information which you provide is used only for the purposes set out in this policy. However, the internet is not a completely secure network and we cannot guarantee that such information will not be intercepted by other parties.

We advise against providing detailed personal medical through email.

Cookies

Our website does not use cookies (e.g. for tracking or marketing purposes).

Monitoring pages visited

We monitor visits to our website to administer the website and to track and analyse general trends in user movements. We use this aggregate information to help us to develop our website and our services. Our records in this regard do not contain any personal information about users.

Notification of changes

If we decide to change our privacy policy, we will post those changes on this page so that our users are always aware of what information we collect and how we use it.

Updating your details

Only when you are in direct personal contact with ANRC Physiotherapy Clinic will we ask you to confirm your personal details. We do not save your personal data on this website or its servers. Management of your electronic data is handled securely and separately from this website.

For example, please let us know if you move house, change your name or change your e-mail address or your job role. This enables us to maintain accurate records and so provide effective, relevant services and support and to meet our legal, data management obligations.

How to contact us

We welcome your views about our website and privacy policy. If you would like <u>to contact us</u> with any queries or comments please do so.

You have a right of access to personal data that is held about you. To obtain a copy of such information, please contact us.